

360 BSI

&

AUSTRALIAN SCHOOL OF SECURITY & INVESTIGATIONS

IN-HOUSE TRAINING

CERTIFICATE IN SECURITY OPERATIONS

This programme will develop the core skills needed to assess and protect your infrastructure against Security and Risk threats. The training is both practical and realistic and is relevant to your working environment.



The enclosed information is a general overview of the course we offer. However each course can be tailored to suit individual client needs. The type of scenario training and recourses utilised is dependent upon environmental, legal and geographical constraints. Before any scenario training is conducted, 360 BSI will discuss your individual requirements to ensure that outcome expectations are met.

INTRODUCTION/ COURSE OVERVIEW

The Certificate in Security Operations is a formally recognized qualification and is also recognized at higher education level. The units contained within the certification are endorsed by the Australian Government and all Australian Police Services.

The course is designed for those officers employed in security patrols, CCTV monitoring and static/checkpoint guards.

Our training programmes use tried and true methods combined with relevant practical experience to instruct officers to recognise potential threats and equip them, if necessary, to respond to security risk situations.

Officers will receive face to face trainer led theory classes, and practical sessions involving small groups and individual activities. Our aim is to train highly motivated and professional security officers to a standard which far exceeds requirements.

Security Officers will be trained in seven vital areas of security using both theory and then followed up by practical scenarios.

Whilst most companies use theory based training, 360BSI & the Australian School of Security and Investigations uses true to life training scenarios that require course participants to make decisions under difficult and stressful conditions whilst under the guidance of our professional and experienced instructors.

“ Amateurs train until they get it right, Professionals train until they cannot get it wrong ”

THE TESTIMONIALS

- 1 The course quickly changes your mind. All in all, best course I have ever done.
- 2 Adrian was outstanding with his delivery of the course. Without a doubt the best, most down to earth and relaxed instructor
- 3 I think I speak on behalf of the participants there when I sum up the course and in a word 'Fantastic'
- 4 For anyone that involve in the Security & Emergency Response, I will recommend this course, it makes you realize and respect what is involved. I'm looking forward to the next workshop by Adrian
- 5 I would like to thank Adrian for putting on a great course. We learnt about the real world, and were shown the real world.

YOUR INTERNATIONAL COURSE FACILITATOR



“ We train your staff, not teach them ”

Adrian Francis

Dip.Sec.Man., Grad.Cert.Man., Dip.Gov.Inv.

Director Operations/Training
Australian School of Security & Investigations
Integracom Management Group Pty Ltd,
Australia.

ADRIAN FRANCIS PROFILE

- Consultant for government and private sector on investigator training and development
- New South Wales Police Rescue Squad Course
- Drug Enforcement Agency Crime Scene Investigators
- Australian Federal Police Surveillance Detective
- Advanced Certificate in Criminal Investigations
- Arson Investigators Certificate
- Advanced Diploma in Risk Management
- Certificate IV in Government (Fraud Control & Investigations)

- 1 Over 20 years experience as an Investigator in both law enforcement and general investigation environment.
- 2 Extensive experience in investigations targeting all levels of crime.
- 3 Accredited trainer and Director of Registered Training Organization with strong background in investigator training and risk management.
- 4 Key skills in technical based investigations, evidentiary, identification, evaluation, deployment of restricted surveillance and security equipment including GPS and RF tracking equipment and other related equipments.
- 5 Consultant for corporate clients for risk management, security procedures, surveillance, investigation techniques local and international.
- 6 Extensive knowledge and experience in investigation of crime and serious corruption in the Government & Organizations.
- 7 Promote, contribute and instruct in safe working practices (OH&S)
- 8 Check and evaluate all briefs of evidence where specialist investigative services are involved.

COURSE CONTENT

DAY1 COMMUNICATE EFFECTIVELY IN THE SECURITY INDUSTRY

THEORY AND PRACTICAL BASED SESSION WHICH COVER

- Customer service and communication skills
- Dealing with inquiries and situations at a professional level
- Body language, de-escalation skills for dealing with aggressive people
- Effective communication with security supervisors
- Behavioural standards
- Work Place Safety Procedures in the Security Industry
- Work Effectively in the Security Industry
- Officers are trained on company policies Police/Legal requirements
- World renowned Statements, Notes and Interview Techniques workshop which shows officers how to prepare a simple but professional and informative Police Statement or Security log.

DAY2 RESPOND TO SECURITY RISK SITUATION

THEORY AND PRACTICAL BASED SESSION WHICH COVER

- Proper response procedures to security risk situation
- Preparation of security logs and/or reports
- Correct radio procedures, communication skills, safety, risk mitigation
- Training in use of force, effects of stress, legal responsibilities, using codes and call signs
- Practical Scenarios on how a good security team should work and communicate together.
- During these training sessions the team encounters problems which they must solve through good communication and teamwork.
- Applying First Aid - Cardio Pulmonary Resuscitation (CPR) and a short examination on First Aid Procedures. Scenarios will be held during this session which involve a patrolling security officer finding an injured worker and applying first aid.

DAY3 OPERATE BASIC SECURITY EQUIPMENT

THEORY AND PRACTICAL BASED SESSION WHICH COVER

- Maintenance & Care of security equipment.
- Communication alternatives in the event of an emergency
- Practical scenarios on the use of basic security equipment
- Control Access and Exit from Premises
- Correct procedure for CCTV monitoring
- Basic fault finding for alarms
- Correct Patrol Procedures
- Proper Surveillance Techniques using our trademark Reverse Perspective Surveillance Techniques™
- Radio procedures, identifying threats, basic vehicle maintenance (if using vehicle), responding to alarms, search techniques, log preparation.

COURSE SCHEDULE FOR DAY 1, 2 & 3

8.30	Registration & Coffee/Tea
9.00	Workshop commences
10.40 - 11.00	Morning coffee/tea
12.30 - 13.30	Lunch
15.00 - 15.20	Afternoon coffee/tea
17.00	End of day



WHY YOU CANNOT MISS THIS EVENT

The Certificate in Security Operations course is designed and delivered for any industry where there is a potential risk to their employees or infrastructure from internal and external threats.

Some areas could include:

- Plants, Refinery, Chemical Storage, Power Station – Bombing, Leakage, Explosion, others Railways, underground rails, Airports, Ports - Plane crash, Terrorist Incident, Accident with numerous people
- Fun/Theme Parks, Hotels, Shopping Complexes, Tourist Attractions - Bomb, Accident on Ride, Crazy Person, major Contamination, Bomb, Gas explosion, terrorist Incident, Major Incident, structural collapse.
- Water Authorities, Government Building – Contamination of Water Supply, Threat to water supply, Terrorism, Major Incident, Collapse, and more.



WHO SHOULD ATTEND, JOB TITLE / POSITION & INDUSTRIES RELATED

- Security Officers & Personnel
- Building Managers, Owners
- Risk Management Team
- Facility Managers, Officers
- Plant Security Head, Managers, Incharge, Officers
- Security vendors and houses
- Emergency Response Team
- Others

BOOKING FORM

CERTIFICATE IN SECURITY OPERATIONS

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BOOK NOW!

Fax: +603 9205 7788

Tel: +603 9205 7771

Mobile: +6016 3327 360

Email: events@360bsi.com



CLIENT DETAILS

Organization : _____

Address : _____

State : _____ Postcode: _____

Nature of Business : _____

AUTHORIZATION (This form is invalid without a signature)

Name : _____

Job Title : _____

Email : _____

Tel : () Fax: ()

Signature : _____ Date: / /

No. of Days	Total Investment Fee (USD)
THREE (3)	

No. of participants: _____

Proposed dates: 1) _____ 2) _____

Proposed Venue: _____

Name of team leader: _____

Email : _____

Tel : () Mobile: ()

FEES

CONTACT US FOR A QUOTATION!

Ideal class size of 20-25 Participants

10% off - for second workshop **

The fee does not include any taxes (withholding or otherwise). In case of any taxes applicable the client has to ensure that the taxes are paid on top of the investment fee paid for the course. Compliance with the local tax laws is the responsibility of the client.

** Applicable for back-to-back workshops only.

THE CERTIFICATES

Participants will be awarded a Certificate of Completion from the Australian School of Security and Investigations and an Australian Nationally Accredited Statement of Attainment for the unit:

CPPSEC20207 Certificate II in Security Operations

Core Units:

CPPSEC2001A Communicate Effectively in the Security Industry

CPPSEC2002A Follow Work Place Safety Procedures in the Security Industry

CPPSEC2003A Work Effectively in the Security Industry

CPPSEC2004A Respond to Security Risk Situation

CPPSEC2005A Work as Part of a Security Team

CPPSEC2006A Provide Security Services to Clients

HLTFA301B Apply First Aid

Note:

Completion of this certified course will enable the candidate to pursue higher level qualifications, i.e.

1. PRS30303 Certificate III in Security & Investigation
2. PRS40103 Certificate IV in Security & Risk Management
3. Any Diploma program in Security at any international university
4. The Prestigious Australian Intelligence Officer Course (AIO) in Australia (15 days)

Training Venue:

To be arranged by client.

Terms & Conditions

- 1 By signing this form, the client undertakes to pay 360 BSI the amount as specified.
- 2 The Trainer & the Training Dates will be confirmed, subject to payment being received.
- 3 After receipt of payment, 360 BSI undertakes to conduct the training with the aforementioned facilitator, at the above mentioned venue and at the above mentioned dates & time.
- 4 Booking must be made at least 5 weeks prior to the training date.
- 5 The investment fee covers course preparation, materials, bespoke manuals, trainer fees, travel expenses and accommodation.
- 6 Training venue, AV equipment, lunch & refreshments to be borne by the client.

PAYMENT DETAILS

Payment is required within 5 days upon receipt of the invoice.

Bank transfer:

360 BSI (M) Sdn Bhd

HSBC Bank Malaysia Berhad

Bukit Bintang Branch, Kuala Lumpur, Malaysia

Account No: 203-371059-725

Swift No: HBMBMYKL

All payments must be received prior to the event date